



MONITORING AGENCY AGREEMENT

DATED 08th September 2023

BETWEEN

SIGNATUREGLOBAL (INDIA) LIMITED
(formerly known as Signatureglobal (India) Private Limited)

AND

ICRA LIMITED



Ref No: DEL/2023-24/197

MONITORING AGENCY AGREEMENT

This Monitoring Agency Agreement (this “**Agreement**”) is entered into on the 08th September, 2023 at New Delhi between:

1. SIGNATUREGLOBAL (INDIA) LIMITED (formerly known as Signatureglobal (India) Private Limited), a company incorporated under the laws of India and whose registered office is situated at 13th Floor, Dr. Gopal Das Bhawan, 28 Barakhamba Road, Connaught Place, New Delhi 110001 (the “**Company**” which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) for the **FIRST PART**;

AND

2. ICRA Limited, a company incorporated under the Companies Act, 2013, having CIN L74999DL1991PLC042749, and registered office at B-710, Statesman House 148, Barakhamba Road, New Delhi 110 001, Delhi, India registered with Securities Exchange Board of India as a monitoring agency under the Securities and Exchange Board of India (Credit Rating Agency) Regulations, as amended (hereinafter referred to as “**ICRA**”, which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) for the **SECOND PART**.

Company and ICRA are hereinafter collectively referred to as the “**Parties**” and individually as a “**Party**”.

WHEREAS:

- A. The Company proposes to undertake an initial public offering of equity shares of face value of ₹1 each (“**Equity Shares**”) of the Company, comprising a fresh issue of Equity Shares aggregating up to ₹ 6,030.00 million (the “**Fresh Issue**”) and an offer for sale aggregating up to ₹ 1,270.00 million by the Selling Shareholder (such offer for sale, the “**Offer for Sale**”) (the Fresh Issue together with the Offer for Sale, the “**Offer**”), in accordance with the Companies Act, 2013, the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 (the “**SEBI ICDR Regulations**”) and other applicable law, each as amended from time to time, at such price as may be determined through the Book Building and as agreed to by the Company in consultation with the Book Running Lead Managers (the “**Offer Price**”). The Offer includes an offer



(i) within India, to Indian institutional, non-institutional and retail investors in compliance with the ICDR Regulations, and (ii) outside the United States in “offshore transactions” (as defined under Regulation S) in compliance with Regulation S under the United States Securities Act of 1933, as amended and the applicable laws of the jurisdictions where those offers and sales are made.

- B. The board of directors of the Company (the “**Board of Directors**” or “**Board**”), pursuant to its resolution dated June 23, 2022 and July 5, 2022 in accordance with the applicable provisions of the Companies Act, 2013 has approved and authorized the Offer. The Shareholders, pursuant to the resolution dated June 24, 2022 adopted in terms of Section 62(1)(c) of the Companies Act, 2013, have approved and authorized the Offer. Further, pursuant to resolution dated February 8, 2023 and August 28, 2023 passed by the IPO Committee of the Board, the IPO Committee has approved the revised offer structure in relation to the Offer.
- C. The Company had filed the draft red herring prospectus dated July 12, 2022 and an addendum to the draft red herring prospectus dated August 10, 2023 (the “**Draft Red Herring Prospectus**”) with the Securities and Exchange Board of India (the “**SEBI**”), for review and comments, in accordance with the SEBI ICDR Regulations, in connection with the Offer. After incorporating the comments and observations of the SEBI including interim observations issued by SEBI pursuant to its letter dated August 3, 2022 bearing reference no. SEBI/HO/CFD/RAC-DIL3/P/OW/2022/33685/1 and final observations issued by SEBI pursuant to its letter dated November 24, 2022 bearing reference no. SEBI/HO/CFD/RAC-DIL3/P/OW/2022/59062/1, the Company proposes to file the red herring prospectus (“**Red Herring Prospectus**”) with the Registrar of Companies, Delhi and Haryana at New Delhi (the “**RoC**”), and thereafter with SEBI, National Stock Exchange of India Limited (“**NSE**”), BSE Limited (“**BSE**” and together with NSE, the “**Stock Exchanges**”) and thereafter, upon closure of the Offer, will file the prospectus (“**Prospectus**”) with the RoC, and thereafter with SEBI and the Stock Exchanges, in accordance with the Companies Act and the SEBI ICDR Regulations. In addition, the Company has received an in-principle approval dated September 12, 2022 and September 9, 2022 from BSE and NSE, respectively, for listing of the Equity Shares.
- D. The Company and the Selling Shareholders have appointed the BRLMs to manage the Offer, and the BRLMs have accepted the engagement in terms of the fee letter (the “**Fee Letter**”) subject to the terms and conditions set out in the Fee Letter.
- E. In terms of Regulation 41 of the SEBI ICDR Regulations, the Company is required to appoint a credit rating agency, registered with SEBI as the monitoring agency, which shall monitor the use of the Net Proceeds (as defined hereinafter) of the Offer in accordance with the terms of the Objects of the Offer (as defined hereinafter) in the Red Herring Prospectus



and Prospectus. Accordingly, at the request of the Company, ICRA has agreed vide its letter dated December 6, 2022 to act as the monitoring agency (“**Monitoring Agency**”) for monitoring the use of the Net Proceeds in accordance with this Agreement and in accordance with Applicable Law. Pursuant to a resolution approved by the IPO committee dated December 14, 2022, ICRA has been appointed as the Monitoring Agency.

- F. On receipt of the listing and trading approvals from each of the Stock Exchange(s), the Net Proceeds deposited in the account(s) opened and maintained by the Company, shall be transferred to the Proceeds Account (defined hereinafter), as per the terms of this Agreement.
- G. This Agreement is executed and delivered to define the obligations of the Company to deposit the amount raised through the Fresh Issue in the Proceeds Account (as defined hereinafter) and the role of the Monitoring Agency to monitor the flow and utilisation of the Net Proceeds deposited in the Proceeds Account as per the schedule of utilization of the Net Proceeds of the Offer mentioned in the Prospectus (the “**Utilization Schedule**”).

NOW, THEREFORE, in consideration of the foregoing and the mutual promises, covenants, and agreements set forth in this Agreement, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

1. **DEFINITIONS**

- 1.1 In this Agreement, unless repugnant to the context thereof, the following words, wherever used, shall have the following meaning:

“**Affiliate**”, with respect to any Party, means: (i) any other person that, directly or indirectly, through one or more intermediaries, Controls or is Controlled by or is under common Control with such Party, (ii) any other person which is a holding company or subsidiary of such Party, and/or (iii) any other person in which such Party has a “significant influence” or which has “significant influence” over such person, where “significant influence” over a person is the power to participate in the management, financial or operating policy decisions of that person but is less than Control over those policies and that shareholders beneficially holding, directly or indirectly through one or more intermediaries, a 20% or more interest in the voting power of that person are presumed to have a significant influence over that person. For the purposes of this definition, the terms “holding company” and “subsidiary” have the respective meanings set out in Sections 2(46) and 2(87) of the Companies Act, 2013. In addition, for the purposes of this Agreement, the Promoters and the members of the Promoter Group are deemed to be Affiliates of the Company.



“**Agreement**” shall mean this monitoring agency agreement, including schedule(s) hereto, as of the date hereof, and inclusive of any amendment(s) hereto made in accordance with the provisions hereof;

“**Applicable Law**” means any applicable law, statute, byelaw, rule, regulation, guideline, instructions, rules, communications, circular, notification, regulatory policy, (any requirement under, or notice of, any regulatory body), order or decree of any court or any arbitral authority, or directive, delegated or subordinate legislation, as may be in force and effect during the subsistence of this Agreement issued by an Governmental Authority (as defined below), in any applicable jurisdiction, within or outside India, including any applicable securities law in any relevant jurisdiction, including the Securities and Exchange Board of India Act, 1992, the Securities Contracts (Regulation) Act, 1956 (the “**SCRA**”), the Securities Contracts (Regulation) Rules, 1957 (the “**SCRR**”), the Companies Act, 2013 and together with the Companies Act, 1956, to the extent applicable (collectively, the “**Companies Act**”), including the rules and regulations promulgated thereunder), the SEBI ICDR Regulations, the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“**SEBI Listing Regulations**”), the Foreign Exchange Management Act, 1999 (“**FEMA**”) and rules and regulations thereunder including the Foreign Exchange Management (Non-debt Instruments) Rules, 2019, as amended, and applicable securities law in force of jurisdictions where there is any invitation, offer or sale of the Equity Shares pursuant to the Offer;

“**Business Days**” shall mean all days other than Saturday or Sunday or public holidays;

“**Control**” has the meaning set out under the SEBI ICDR Regulations and the Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011, and the terms “**Controlling**” and “**Controlled**” shall be construed accordingly;

“**Equity Shares**” shall have the meaning ascribed to it in the Recital A in this Agreement;

“**Gross Proceeds**” shall mean the gross proceeds of the Fresh Issue that will be available to the Company.

“**Monitoring Agency**” shall mean ICRA;

“**Monitoring Agency Fee**” shall mean the fee payable by the Company to the Monitoring Agency on a quarterly basis, as consideration for the Monitoring Agency acting as such, as per the terms and conditions of this Agreement;

“**Monitoring Agency Report / Report**” shall mean the report(s) issued by the Monitoring Agency in relation to monitoring the utilization of the Net Proceeds by the Company. The



Report shall be submitted to the Company in the format prescribed under Schedule XI of the SEBI Regulations.

“**Net Proceeds**” shall mean the Gross Proceeds less the Company’s share of the Offer expenses, as set out in the Prospectus;

“**Objects of the Offer**” or “**Objects**” shall mean the objects of the Offer as set out in the Prospectus;

“**Unpublished Price Sensitive Information (“UPSI”)**” means any information, relating to the Company or its Equity Shares or any other securities of the Company, directly or indirectly, that is not generally available which upon becoming generally available, is likely to materially affect the price of the Equity Shares or any other securities of the Company, as the case may be, and shall, ordinarily include but not be restricted to, information relating to financial results, dividends, change in capital structure, mergers, de-mergers, acquisitions, de-listings, disposals and expansion of business and such other transactions, and changes in key managerial personnel and/or any other information which is accompanied by a written notice of the Company specifying that such information is UPSI .

“**Utilization Schedule**” shall have the meaning given to such term in Recital G of this Agreement.

“**Proceeds Account**” shall have the meaning given to such term in Clause 3.2 of this Agreement.

“**Prospectus**” shall have the meaning ascribed to it in the Recital C in this Agreement;

1.2 Capitalized terms not defined herein shall have the meaning ascribed to them in the Prospectus unless the context specifies otherwise.

1.3 In this Agreement, unless the context otherwise requires:

- (i) words denoting the singular number shall include the plural and *vice versa*;
- (ii) words denoting a person shall include a natural person, corporation, company, partnership, trust, or other entity having legal capacity;
- (iii) heading and bold type face are only for convenience and shall be ignored for the purposes of interpretation;
- (iv) references to the word “include” or “including” shall be construed without limitation;
- (v) references to this Agreement or to any other agreement, deed or other instrument shall be construed as a reference to such agreement, deed, or

other instrument, as the same may from time to time be amended, varied, supplemented, or novated;

- (vi) references to any Party to this Agreement or any other agreement or deed or other instrument shall include its successors and/or permitted assigns, as applicable;
- (vii) any reference to a statute or statutory provision shall be construed as including such statutes or statutory provisions and any orders, rules, regulations, clarifications, instruments or other subordinate legislation made under them as from time to time amended, consolidated, modified, extended, re-enacted or replaced;
- (viii) time is of the essence in the performance of the Parties' respective obligations under this Agreement. If any time period specified herein is extended in accordance with the terms of this Agreement, such extended time shall also be of the essence;
- (ix) a reference to an article, clause, section, paragraph, schedule, or annexure is, unless indicated to the contrary, a reference to an article, clause, section, paragraph, schedule, or annexure of this Agreement;
- (x) any reference to days is, unless clarified to refer to Business Days, a reference to calendar days; and
- (xi) any reference to the “knowledge” of any person shall mean the actual knowledge of such person and that reference shall be deemed to include a statement to the effect that has been given after due and careful enquiry and making all due diligence inquiries and investigations which would be expected or required from a person of ordinary prudence.

2. USE OF NET PROCEEDS

2.1 The Company proposes to raise finance by way of the Fresh Issue for the following purposes, all as more particularly to be set out in the Prospectus:

1. Re-payment or pre-payment, in full or in part, of certain borrowings availed by the Company;
2. Infusion of funds in certain of the Company's subsidiaries, namely Signatureglobal Homes Private Limited, Signature Infrabuild Private Limited, Signatureglobal Developers Private Limited and Sternal Buildcon Private Limited for re-payment or pre-payment, in full or in part, of certain borrowings availed by the Company's subsidiaries; and
3. Inorganic growth through land acquisitions and general corporate purposes. (collectively, referred to herein as the “**Objects**”).

However, provided that the above shall be superseded by the details mentioned in the Prospectus and accordingly, the provisions in this Agreement shall stand amended to that extent.

- 2.2 The Company shall ensure that Net Proceeds are utilized for the purposes as are set out in the Prospectus and Clause 2.1 above.

3. OPENING OF THE PROCEEDS ACCOUNT AND APPOINTMENT OF THE MONITORING AGENCY

3.1 Appointment

- (a) The Company hereby appoints ICRA as the Monitoring Agency for the purposes of monitoring the use of the Net Proceeds in accordance with the Objects of the Offer and the SEBI ICDR Regulations. ICRA agrees to act as the Monitoring Agency in accordance with the terms and conditions of this Agreement and in accordance with the SEBI ICDR Regulations and Applicable Laws. It is hereby clarified that ICRA shall not be responsible for providing any report/ monitoring agency report for the calendar quarters prior to its appointment.
- (b) The appointment of ICRA as the Monitoring Agency with respect to monitoring of Net Proceeds, shall be without any prejudice to any existing or future arrangement between the Company and ICRA, whether in the capacity of a monitoring agency or not, and all such arrangements between the Company and ICRA shall be mutually exclusive of one another and on arm's length basis, as permissible under the Applicable Law.
- (c) Notwithstanding anything contained in this Agreement, each Party understands the legal obligation cast on it under Applicable Law and agrees that all its actions pursuant to, and under this Agreement shall be towards the fulfilment of such obligations and in accordance with Applicable Law.

3.2 Opening of the Proceeds Account

The Company shall open an account with HDFC Bank Limited wherein the Net Proceeds shall be deposited from the Company's Public Offer Account, opened in



terms of the Cash Escrow and Sponsor Bank Agreement entered in relation to the Offer, after the receipt of listing and trading approvals by the Company with respect to the Offer (the “**Proceeds Account**”). While such Net Proceeds deposited in the Proceeds Account will be utilized by the Company towards Objects of the Offer, the Monitoring Agency shall be liable to monitor only Net Proceeds in terms of this Agreement and in accordance with Applicable Laws.

4. MONITORING THE USE OF NET PROCEEDS

4.1 Deposits into and withdrawals from the Proceeds Account

- (i) The Company shall deposit the Net Proceeds in the Proceeds Account. Pending utilization of the Net Proceeds for the Objects of the Offer, the Company shall deposit and retain the Net Proceeds in the Proceeds Account only. However, the Company, shall have the flexibility to deploy the Net Proceeds in accordance with the SEBI ICDR Regulations and the Prospectus until the Net Proceeds are deployed towards the Objects.
- (ii) Within 7 Business Days of opening of the Proceeds Account as set out in Clause 3.2 above, the Company will submit to the Monitoring Agency an ‘Expected Disbursement Schedule’ detailing the proposed utilisation of funds and also certifying that the same is for purposes as mentioned in the chapter titled “Objects of the Offer” of the Prospectus.
- (iii) The Monitoring Agency reserves the right to disclose the information pertaining to the Proceeds Account or the transactions therein, on receipt of instructions from any statutory/regulatory authorities or any court order, and in such case, the Monitoring Agency undertakes to promptly notify the Company, of its receipt of any such instruction/restriction, unless such notification is prohibited by Applicable Law or order of the court.

4.2 Information and documents to be shared by the Company

- (i) The Company recognizes that compliance by the Monitoring Agency with the terms of the SEBI ICDR Regulations is dependent upon its furnishing to the Monitoring Agency, the requisite information/documents as and when required by the Monitoring Agency. The Company shall provide all the required information, as per agreed timelines between the Company and the Monitoring Agency. The Company undertakes to provide all information/



documents requisitioned by the Monitoring Agency for preparation of the report not later than 7 (seven) Business Days from the date of seeking such information/documents by ICRA, unless a different date or time for such provision is expressly provided in this Agreement.

- (ii) Within 2 Business Days of the last day of each financial quarter during the term of this Agreement, the Company shall (i) notify and inform the Monitoring Agency in writing as to the use of the Net Proceeds during such preceding quarterly period, and (ii) furnish to the Monitoring Agency such documents, papers and information as may be required for enabling the Monitoring Agency to effectively monitor the utilisation of the Net Proceeds during such quarterly period, including bank statements for the Proceeds Account, as mentioned in Clause 3.2, statement of usage of the Net Proceeds and a certificate from the statutory auditor of the Company in a format acceptable to the Monitoring Agency. Further, if required by the Monitoring Agency, the Company will arrange for the certificate from an independent chartered accountant, banks, management/directors of the Issuer and any other authorised personnel, consultants or such other expert as the case may be, tentatively within ten (10) Business Days of the request made by the Monitoring Agency.
- (iii) Subject to Applicable Laws, the Company shall also provide the Monitoring Agency with the declaration to be issued by any of the following person amongst:
 - (a) Chief Financial Officer or the Company Secretary and Compliance Officer; or
 - (b) Authorized officer of the Company, who is authorized by the Board of Directors of the Company or a duly authorized committee of directors, (collectively referred to as the “**Authorised Signatories**”)

detailing the utilization of the Net Proceeds in accordance with the Objects of the Offer. In the event, the Company is not in a position to obtain the signatures from one or both of the Authorised Signatories, then the Monitoring Agency may, in its sole discretion, allow the Company to obtain the signature from any other authorized signatory as authorized by the Board of Directors/duly authorised committee of the Company.

- (iv) In determining any amounts that had been withdrawn, paid, allocated or

deposited pursuant to this Agreement, the Monitoring Agency shall be entitled to rely on all the quarterly budgets / requisitions/information/certificate of payment of the Company as shared by the Company and certificate of the statutory auditors/independent chartered accountant shared by the Company.

- (v) The Company shall promptly inform the Monitoring Agency if there is any deviation in the utilisation of Net Proceeds as provided under the Objects of the Offer at any point in time during the term of this Agreement. The Company shall also promptly provide the Monitoring Agency with copies of any shareholders' resolution, board resolution, and/or any other documents that evidence requisite corporate or other approval of such deviation, as may be required by the Monitoring Agency, and such deviation shall be reported by the Monitoring Agency in its report. In accordance with Regulation 32 and any other applicable provisions of the SEBI Listing Regulations, the Company shall furnish to the Stock Exchanges, on a quarterly basis, a statement on deviations, if any, in the utilization of the Net Proceeds of the Offer.

4.3 Rights and Responsibilities of the Monitoring Agency

- (i) The Monitoring Agency shall have the right to inspect any and all relevant and necessary records, registers and accounts of the Company at its registered office, as may be necessary for the purposes of carrying out its duties effectively in accordance with the provisions hereof, provided that the Monitoring Agency has given at least 3 Business Days prior notice or a reasonable notice for a shorter period of time if the circumstances require so, in writing to the Company for such inspection.
- (ii) In addition to the requirement stated under Clause 4.3 (i) above, the Monitoring Agency also reserves the right to consult an independent auditor, a lawyer/legal expert, a chartered engineer or any other expert (post consultation with the Company) for the purpose of carrying out its responsibilities under this Agreement and such experts shall be allowed by the Company to inspect all records, registers, accounts in connection therewith, with the cost of any such consultation and/or inspection to be borne by the Company.



ICRA

- (iii) The Monitoring Agency shall rely on the information provided by the Company or obtained by the Monitoring Agency from third parties on behalf of the Company. The Monitoring Agency will not be obligated to independently verify, audit, or validate any such information.
- (iv) The Monitoring Agency shall be at liberty to accept a certificate, statement or any other document as it deems appropriate, signed by any of the Authorized Signatories of the Company duly authorized and notified to the Monitoring Agency, as to any fact or matter *prima facie* within the knowledge of the Company, as sufficient evidence thereof, and the Monitoring Agency shall not be in any way bound in any case to call for further evidence or be responsible for any loss that may be occasioned by their failing to do so.
- (v) The Monitoring Agency undertakes to perform such obligations as are specifically set forth in this Agreement and perform such duties as required under the SEBI CDR Regulations and no implied covenants or obligations shall be read into this Agreement against the Monitoring Agency.
- (vi) The Monitoring Agency shall not be required to expend or risk its own funds or otherwise incur any financial liability in the performance of any of its duties hereunder or in the exercise of any of its rights or power.
- (vii) The Monitoring Agency may rely on a resolution or certificate of the Company, certificate of auditors / independent chartered accountants appointed by the Company, any statement, certificate, document or paper of any bank in which the Company has account(s), or any other statement, instrument, opinion, report, notice, request, direction, consent, order, appraisal or other paper or document believed by it to be genuine and to have been signed or presented to it pursuant to this Agreement by the Company or any of the persons authorized by the Company in this behalf or any other persons as may be authorized by the Company in writing from time to time.
- (viii) The Monitoring Agency is hereby authorized to comply with and obey all statutory notices, notices issued by regulatory authority, orders, judgments, decrees or writs entered or issued by any court (unless stayed by a court of competent jurisdiction), and in the event the Monitoring Agency obeys or

complies with any such statutory notices, notices issued by regulatory authority. order, judgment, decree or writ of any court (unless stayed by a court of competent jurisdiction), it shall not be liable to the Company nor to any other person or entity by reason of such compliance, notwithstanding that it shall subsequently (after such compliance) be determined that any such statutory notices, notices issued by regulatory authority, order, judgment. decree or writ is issued without jurisdiction or is invalid for any reason or is subsequently (after such compliance) reversed. modified. annulled or vacated.

- (ix) In the event the Monitoring Agency is directed by the Company or is required to or rely on the opinion or advice of or any information obtained from any solicitor, counsel, advocate, valuer, surveyor, broker, auctioneer, qualified accountant or other expert appointed by the Company, and shall not be responsible for any loss or damages occasioned by so acting.
- (x) The Monitoring Agency shall have no responsibility to verify the authenticity of any order of a competent body, court or tribunal or any ruling of any arbitrator in proceedings between or concerning the Company or other parties and may rely in good faith and without any liability upon the contents thereof.
- (xi) The Monitoring Agency shall fulfil such rights, duties and obligations as may be required to be fulfilled by it in such capacity under the SEBI ICDR Regulations and Applicable Law, including the following:
 - (a) Delivering the quarterly monitoring agency report(s) ("**Monitoring Agency Report(s)**") to the Company, containing details of utilization in accordance with the Objects of the Offer set out under the Prospectus in the format prescribed in Schedule XI of the SEBI ICDR Regulations) on a quarterly basis till 100% (hundred percent) of the Net Proceeds have been utilized and such other documents which are to be prepared, executed and/or delivered by a monitoring agency to the Company in terms of the SEBI ICDR Regulations post receipt of all necessary information from the Company . For the preparation of final Monitoring Agency Report for the relevant quarter, the Monitoring Agency may share the draft report with the Company, before finalizing the Report to provide additional information or clarification(s) on the

draft report, before finalising the report. In case no additional information is received from the Company, the Monitoring Agency may finalise the report or take such necessary steps as per the Applicable Law in case the report cannot be prepared in absence of the information/ clarification sought;

- (b) Taking such action and doing such other acts, deeds or things as may be required under the provisions of the SEBI ICDR Regulations and as required by the BSE, NSE and the SEBI and/or in accordance with this Agreement. This includes seeking clarifications on the information/ documents/ statements shared by the Company, seeking additional documents/ certifications/ bank statements/ independent legal opinions, etc. to help it effectively discharge its responsibilities as a monitoring agency;
- (c) Reviewing the information/ documents/ statements received from the Company with regard to the use of the Net Proceeds, as stated in the Prospectus and perform the services as required under the SEBI ICDR Regulations and Applicable Law;
- (d) The Monitoring Agency shall take due care to produce monitoring reports that are free of errors to the best of its abilities and shall disclose to the extent possible the source of information in the Report;
- (e) The Monitoring Agency shall be entitled to refrain from taking any action in accordance with any intimation given under this Agreement to the extent (and during the time that) such intimation is, in the reasonable determination of the Monitoring Agency, uncertain, ambiguous, incorrect, or inconsistent with the requirements and provisions under this Agreement, provided that the Monitoring Agency shall not later than three (3) Business Days after the receipt of any such intimation, notify the Company of such uncertainty, ambiguity, incorrectness or inconsistency, and until such time as the aforesaid uncertainty, ambiguity, incorrectness or inconsistency is resolved, the Monitoring Agency shall not be required to take action in accordance with such intimation as aforesaid, and shall be protected by the Company from any liability in connection therewith if such uncertainty, ambiguity, incorrectness or inconsistency has not been

rectified by the Company within three (3) Business Days of the intimation received from the Monitoring Agency, save and except in case of any default, bad faith, fraud or negligence on the part of the Monitoring Agency; and

- (f) The Monitoring Agency may execute any of the powers hereunder or perform any duties hereunder through agents or attorneys, at its own cost and the Monitoring Agency shall be responsible for any misconduct or negligence on the part of any agent or attorneys appointed by it hereunder, provided the Company has been given prior intimation of appointment of such agents or attorneys and the Monitoring Agency has entered into arrangements / agreements with such agents or attorneys to indemnify the Monitoring Agency and the Company for all claims, losses, expenses and liabilities that the Monitoring Agency and / or Company might incur due the misconduct or negligence on the part of any such agent or attorneys.

4.4 Obligations of the Company vis-à-vis Monitoring Agency Reports

- (i) The Company shall ensure that each quarterly Monitoring Agency Report is placed before its audit committee and Board of Directors for their comments on the findings of the Monitoring Agency as per Regulation 41(3) of SEBI ICDR Regulations.
- (ii) The Company, upon receipt of comments from its audit committee and the Board of Directors should incorporate the same in the format as indicated in Schedule XI to the SEBI ICDR Regulations.
- (iii) The Company shall disclose the utilization of the Net Proceeds under a separate head in Company's balance sheet along with details, for all such amounts that have not been utilized or utilized in any other manner as may be required under the SEBI Listing Regulations, the SEBI ICDR Regulations and Applicable Law.
- (i) The Company shall further ensure that within 45 (forty-five) days from the end of each quarter, the final Monitoring Agency Report for such quarter is publicly disseminated by uploading it on its website as well as submitting the same to the Stock Exchanges.



- (ii) The Company shall ensure continued compliance with the SEBI ICDR Regulations and SEBI Listing Regulations including Regulation 32 of the SEBI Listing Regulations.
- (iii) In addition to the above, the Company shall, at its sole cost (including but not limited to cost of travel, boarding and lodging of the officials of the Monitoring Agency), provide any and all necessary assistance and infrastructure that may be required by the Monitoring Agency in connection with the performance of its duties pursuant to the SEBI ICDR Regulations and this Agreement.
- (iv) The Company shall share all such information and documents as may be necessary and required by Monitoring Agency. In case the Monitoring Agency is not satisfied with the responses or the representations provided by the Company, it reserves the right to issue a Monitoring Agency Report qualified by such disclaimers and limitations as the Monitoring Agency may deem fit and shall highlight its concerns along with reasons in accordance with Applicable Law. The Company acknowledges that the Monitoring Agency also reserves the right to highlight any such concerns to SEBI if required under Applicable Law.

5. REPRESENTATIONS, WARRANTIES AND COVENANTS

5.1 As of the date of this Agreement, the Company represents and warrants to the Monitoring Agency that (which representations shall continue to be true and correct on each day during the currency of this Agreement):

- (i) this Agreement constitutes valid, legal and binding obligations on the Company and is enforceable against the Company in accordance with the terms hereof;
- (ii) the execution, delivery and performance of this Agreement and any other document related hereto by it has been duly authorised and do not and will not contravene any provisions of or constitute a default under (a) any law, regulation, judgement, decree or order of any governmental authority, (b) its organizational documents, or (c) any other agreement or instrument or undertaking to which it is a party or which is binding on it or any of its assets;

- (iii) it has the requisite power to open and maintain the Proceeds Account and has taken all necessary corporate and other actions required to authorize the opening and maintenance thereof upon the terms referred to herein and the execution of all such documents as are necessary for the purpose thereof;
- (iv) the Company shall carry out its duties/ responsibilities under this Agreement and complete all the formalities required to be completed by it under this Agreement, within the specified time limits specified in this Agreement and as required under Applicable Law;
- (v) The Company shall ensure that the Net Proceeds are utilized for the purposes as set out in the Prospectus and Clause 2.1 of this Agreement and acknowledges that the Monitoring Agency shall not be liable for the use or application or viability of utilization by the Company of the Net Proceeds; and
- (vi) the Company warrants that it has undertaken all reasonable due diligence in respect of the information disclosed/ to be disclosed with the Monitoring Agency, in terms of this Agreement and all such information is in all respects true, complete and correct. The Company warrants that it has the necessary legal rights and has obtained all consents necessary to disclose such information to the Monitoring Agency and that such information is not subject to any restrictions that would prevent Monitoring Agency's use of such information in connection with its processes and services as a Monitoring Agency.

5.2 As of the date of this Agreement, the Monitoring Agency represents and warrants to the Company that (which representations shall continue to be true and correct on each day during the currency of this Agreement):

- (i) this Agreement constitutes a valid, legal and binding obligations on it and is enforceable against it in accordance with the terms hereof;
- (ii) the execution, delivery and performance of this Agreement and any other document related hereto by it has been duly authorized and do

not and will not contravene any provisions of, or constitute a default under (a) any law, regulation, judgement, decree or order of any governmental authority, (b) its organisational documents, or (c) any other agreement or instrument or undertaking to which it is a party or which is binding on it or any of its assets;

- (iii) it shall act and carry out its duties and responsibilities in relation to monitoring of the Net Proceeds within the specified time limits specified in this Agreement and as required under Applicable Law; and
- (iv) it has due authority and valid registration as required under Applicable Law to act as the monitoring agency for monitoring the use of Net Proceeds and it is not prohibited from acting as a monitoring agency by any judicial, regulatory or administrative body.

6. TERMINATION AND CONSEQUENCES OF TERMINATION

- 6.1 Except as specified under this Agreement, this Agreement shall not be terminated by either of the Parties.
- 6.2 In the event of termination as may be required by Applicable Law or by any statutory or regulatory authority or government body including but not limited to SEBI, or pursuant to an order issued by any government, statutory, judiciary, regulatory or any other authority, or pursuant to any permission granted to either Party by SEBI, the following shall take place;
 - (i) The Party initiating the termination will need to inform the other Party in writing through a notice intimating the reason for termination. Unless otherwise required by Applicable Law requiring such termination, the termination shall be effective after 30 days from the day the notice is served or the due date of publication of the next Monitoring Agency Report (which is 45th day from the end of the quarter as per the SEBI ICDR Regulations), whichever is later.
 - (ii) A copy of the termination notice shall also be sent to the SEBI and to the Stock Exchanges by the Company.



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- (iii) The Monitoring Agency shall promptly display on its website receipt/issuance of notice of termination of its formal agreement with the Company.
 - (iv) The Monitoring Agency shall issue a report on status of co-operation by the Company from the date of commencement of arrangement between the Company and the Monitoring Agency till the date of termination of such arrangement and share it with the Company.
 - (v) The Company shall promptly inform its Board of Directors and the Stock Exchanges where the Equity Shares of the Company are listed on issue/receipt of the termination letter from the Monitoring Agency.
- 6.3 This Agreement shall automatically terminate upon the issuance of last of the Monitoring Agency Report by the Monitoring Agency upon utilization of 100% of the Net Proceeds by the Company in accordance with the provisions of the Prospectus and/or as per the terms of the Companies Act, 2013 and/or Applicable Law hereof, and the Parties shall take such action as may be required under the SEBI ICDR Regulations.
- 6.4 Upon termination of the Agreement prior to utilization of 100% Net Proceeds, the Company shall appoint such other credit rating agency as the new monitoring agency for the purposes of monitoring the use of Net Proceeds and on such terms and conditions as may be agreed to between the Company and the new monitoring agency. The Company shall ensure that the appointment of the new monitoring agency takes place immediately upon termination of the Monitoring Agency being effective. The Monitoring Agency agrees that until the new monitoring agency is appointed, the Monitoring Agency shall continue to discharge its functions under the terms of this Agreement. On the appointment of a new monitoring agency, the Monitoring Agency shall extend all such support as may be required in terms of the SEBI ICDR Regulations and other Applicable Law towards taking over duties and responsibilities by the newly appointed monitoring agency as the monitoring agency and shall hand over all relevant details and information as it may have in relation to the use of the Net Proceeds by the Company to the new monitoring agency, as required in terms of the SEBI ICDR Regulations and other Applicable Law. It is clarified that, in case of a change in the monitoring agency, the new monitoring agency shall not be responsible for providing any monitoring agency report for the quarters prior to its effective appointment.



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- 6.5 Notwithstanding anything contained herein, the provisions of Clauses 6 (*Termination and Consequences of Termination*), 7 (*Limitation of Liabilities*), 8 (*Monitoring Agency Fee and Expenses*), 12 (*Confidentiality*), 13 (*Disclaimer*) and 15.7 (*Governing Law and Jurisdiction*), and 15.9 (*Dispute Resolution*) shall survive any termination of this Agreement.

7. LIMITATION OF LIABILITIES

- 7.1 The Monitoring Agency shall be at liberty to accept a certificate signed by any of the authorized signatories of the Company as to any fact or matter prima facie within the knowledge of the Company as sufficient evidence thereof and other than as required by applicable laws, the Monitoring Agency shall not be in any way bound in any case to call for further evidence or be responsible for any loss that may be occasioned by their failing to do so.
- 7.2 The Monitoring Agency undertakes to perform only such duties (and the ancillary duties in connection therewith) as are specifically set forth in this Agreement and as are required under Applicable Laws.
- 7.3 Monitoring Agency shall have no responsibility, other than as required by Applicable Laws, to verify the authenticity of any order of a competent body, court or tribunal or any ruling of any arbitrator/s in proceedings between or concerning the other Parties and may rely, in good faith and without any liability, upon the contents thereof; Other than as required by Applicable Laws or by order of a court, tribunal, the Monitoring Agency shall not be required to expend or risk its own funds or otherwise incur any financial liability in the performance of any of its duties hereunder, or in the exercise of any of its rights or powers, if there is reasonable ground for believing that the repayment of such funds or indemnity satisfactory to it against such risk or liability is not reasonably assured to it.
- 7.4 The Monitoring Agency may, to the extent permitted by Applicable Laws, rely on any resolution, certificate, certificate of auditors provided or procured on behalf of the Company, or any other statement, instrument, opinion, report, notice, request, direction, consent, order, appraisal or other paper or document believed by it to be genuine and to have been signed or presented to it pursuant to this Agreement by the Company or its authorized official or any other persons as may be authorized by the Company in writing from time to time or other expert (appointed in consultation with the Company).



- 7.5 neither the Monitoring Agency nor its Affiliates, or any of their respective directors, officers, shareholders, employees or agents, will be liable in contract, tort (including negligence), statutory duty or otherwise to anyone (including the Company, its Affiliates and their respective directors, officers, shareholders, employees or agents, and any user of any Monitoring Agency Report issued under this Agreement) for any loss, liability, claim, injury or cost, whether direct or indirect and however caused arising from, in connection with, or in any way related to (i) the inability to issue any Monitoring Agency Report or monitor the Net Proceeds due to legislative, judicial or administrative decisions issued by competent regulatory or statutory authorities or by any court of law; (ii) the use or application or the or viability of utilization by the Company of the Net Proceeds; (iii) any compliance by the Monitoring Agency with any statutory notices, notices, directions, instructions or communications issued by regulatory authority, orders, judgments, decrees or writs entered or issued by any court of law; or (iv) any information/documents/statements of the Company, its statutory auditors, experts, banks and/or other reliable third party sources, whether received from the Company or such third party, and without any independent verification by the Monitoring Agency as to the authenticity, accuracy, completeness and/or truthfulness of any such information/documents/statements.
- 7.6 The Monitoring Agency, to the extent permitted by Applicable Laws, shall be entitled to refrain from taking any action in accordance with any intimation given under this Agreement to the extent (and during the time that) such intimation is in the reasonable determination of the Monitoring Agency, uncertain, ambiguous, incorrect, or inconsistent with the Objects of the Issue and the Utilization Schedule, provided that the Monitoring Agency shall not later than three (3) Business Days after the receipt of any such intimation, notify the Company of such uncertainty, ambiguity, incorrectness or inconsistency, and until such time as the aforesaid uncertainty, ambiguity, incorrectness or inconsistency is resolved, the Monitoring Agency shall not be required to take action in accordance with such intimation as aforesaid, and shall be protected by the Company from any liability in connection therewith.
- 7.7 Neither the Monitoring Agency nor its Affiliates, third-party providers, as well as their directors, officers, shareholders, employees or agents guarantee the accuracy, completeness or adequacy of the information on which the Report is based.
- 7.8 In the event the Monitoring Agency is directed by the Company or is required to rely on the opinion or advice of or any information obtained from any solicitor, counsel,



advocates, valuers, auctioneer, qualified accountant or other expert appointed at the Company's cost, the Monitoring Agency shall not be responsible for any loss or damages directly occasioned by acting so.

7.9 The recitals contained herein shall be taken as the statements of the Company, and the Monitoring Agency shall not be liable, to the extent permitted by Applicable Laws, for the use or any application by the Company of the Net Proceeds it receives pursuant to the Objects of the Offer and Utilization Schedule.

7.10 Notwithstanding anything to the contrary contained herein, the Parties agree that, to the extent permitted by Applicable Laws, in no event shall either Party be liable for any indirect, incidental or consequential damages, or for any amounts claimed for lost business, opportunities or profits of the other Party, except in case of fraud, misrepresentation or gross negligence by such Party.

8. MONITORING AGENCY FEES AND EXPENSES

8.1. Simultaneously with the execution hereof, the Company shall pay to the Monitoring Agency remuneration in accordance with the invoice bearing details as set out under Schedule A and issued by the Monitoring Agency for its services as Monitoring Agency, in addition to reimbursement for all documented legal, traveling and other costs, charges and/or expenses which the Monitoring Agency or its officers, employees or agents may incur in relation to execution of this Agreement and/or the performance or discharge of the obligations of the Monitoring Agency under this Agreement. All payments by the Company to the Monitoring Agency under this Agreement shall be made on receipt of suitable invoices for accounting and statutory purposes. Such invoices shall also be considered valid under this Agreement and shall be in compliance with all the statutory rules or guidelines in relation to tax laws and / or other regulatory requirements for the time being in force.

8.2. Tax deducted at source ('TDS') as per the provisions of the Income-tax Act, 1961 shall be deducted on all payments made to the Monitoring Agency and the Company will promptly submit the TDS certificate to the Monitoring Agency for such deduction.

8.3. The Company shall reimburse the Monitoring Agency for all costs, charges and expenses incurred by it in relation to the services provided by it under this Agreement, which will be billed separately as incurred.



- 8.4. All amounts required to be paid herein shall not include Goods and Services Tax, if any, payable by the Monitoring Agency and shall be payable separately by the Company.
- 8.5. In the event, this Agreement is terminated prior to issuance of the final Monitoring Agency Report upon utilization of 100% of the Net Proceeds, the Company shall pay the fee for the services performed by Monitoring Agency up to the date of such termination. The Company shall be liable to make payment to the Monitoring Agency of all expenses incurred till the date of effective termination of this Agreement and the accrued fee on a pro-rata basis calculated on a monthly basis.

9. UNDERTAKING

The Company hereby undertakes:

- 9.1 to arrange for meetings of the Monitoring Agency's representatives, whenever required by them, with the Company's management, bankers, and statutory auditors and any other officials or third parties as may be required by the Monitoring Agency from time to time, to perform its services under this Agreement;
- 9.2 to inform the Monitoring Agency immediately of any developments or material events the occurrence of which would require the Monitoring Agency to take into account for the purpose of its monitoring activity hereunder;
- 9.3 to share all information, documents, previous monitoring agency reports, if any, reasons for termination of arrangement with the previous monitoring agency (if applicable) and all other information and documents (whether or not related to any previous monitoring agency report/ activity conducted for the Company) with the Monitoring Agency.

10. INDEMNITY

- 10.1 In case of breach or alleged breach of any provision of law, regulations or order of any court or regulatory, statutory, judicial and/or administrative authority or of any of its obligations under this Agreement by the Monitoring Agency and/or its representatives, officers, directors, or other persons acting on behalf of the Monitoring Agency, the Monitoring Agency shall, at its own cost and expense, indemnify, defend and hold the Company, its Affiliates, directors, management or



employees free and harmless from and against any and all losses, liabilities, claims, damages, actions, costs and expenses, including court costs arising out of such breach or alleged breach, provided further that the Monitoring Agency shall not be liable for any losses suffered by the Company arising out of fraud, gross negligence, or wilful misconduct on the part of the Company as may be finally determined by a court of competent jurisdiction. Notwithstanding anything contained contrary in this Agreement, the total liability of the Monitoring Agency under this Agreement shall not exceed the fees payable by the Company to the Monitoring Agency under this Agreement.

10.2 The Company shall indemnify and hold harmless the Monitoring Agency against all direct and reasonable costs, losses and damages incurred, including any third party claims and/or any claims for any taxes payable by the Company which are made on the Monitoring Agency in respect of all or any part of the Proceeds Account and which the Monitoring Agency may incur either as a consequence of breach of the terms and conditions of this Agreement by the Company, including any breach of representations and warranties by the Company, unless such breach is not rectified within thirty (30) Business Days from the date of notice thereon or such other period as provided under Applicable Law, provided further that the Company shall not be liable for any losses suffered by the Monitoring Agency arising out of fraud, gross negligence, or wilful misconduct on the part of the Monitoring Agency as may be finally determined by a court of competent jurisdiction.

10.3 This clause 14 shall survive three (3) years from the termination of this Agreement.

11. **WARRANTY**

Company hereby warrants that neither the Company nor any of its Affiliates is subject to individual or country sanctions imposed by the United Nations, United States, European Union, or United Kingdom (“**Sanctions**”) by virtue of (i) being on a published sanctions list or (ii) located in a sanctioned country (any person or entity described in (i) or (ii) being a “**Sanctions Target**”), or (iii) owned (50% or more) or controlled by one or more Sanctions Target(s). If any activity undertaken by Monitoring Agency to be provided hereunder is for specific project finance activity, the Company warrants that (i) no asset that forms any part of the collateral underlying the rated asset-backed securities or (ii) no such specific project finance activity, as applicable, is subject to any prohibition or restriction under Sanctions, including but not limited to being located in, benefitting or involving commerce with a sanctioned



country. Further, the Company is not predominantly engaged in commercial activity involving one or more sanctioned countries or regions (presently Iran, Syria, Cuba, N. Korea and the Crimea, Donetsk, and Luhansk regions of Ukraine). The Company agrees to notify the Monitoring Agency forthwith if any of these warranties cease to be accurate, and that if the Monitoring Agency determines it is prohibited by any Applicable Law from providing any of the services hereunder, it may terminate such services to the extent permitted under the Applicable Law.

12. CONFIDENTIALITY

12.1 The Monitoring Agency's Confidentiality Obligation.

- (a) **“Confidential Information”** means any information regarding the Company, the Offer and/or related information being monitored by ICRA in terms of this Agreement that ICRA receives from the Company, or its authorized agents or authorized representatives in connection with ICRA's services hereunder, accompanied by a written notice specifying the confidential nature of such information. The term “Confidential Information” does not, however, include: (i) information that is or becomes publicly known other than by an act of ICRA in contravention of this Agreement; (ii) information in possession of ICRA prior to the execution of this Agreement; (iii) information that becomes available to ICRA from a third party; (iv) information developed independently by ICRA; (v) information that has been aggregated or transformed in such a way that it is no longer identifiable as relating to the Company and/or the Offer; or (vi) information that is approved in writing by the Company for public disclosure.
- (b) ICRA shall retain any Confidential Information and not disclose the same to third parties outside of ICRA, but such retained Confidential Information will remain subject to the confidentiality obligations contained in this Agreement.
- (c) ICRA may, however: (i) disclose Confidential Information as required by law, regulation, judicial or governmental order, subpoena or other legal process or as required by any governmental or regulatory authority including any securities market regulator or stock exchange; (ii) if required by Applicable Law, publish or otherwise make publicly available any Monitoring Agency Report(s) regarding utilization of Net Proceeds that incorporates Confidential Information; and (iii) disseminate aggregated or transformed information as permitted under Clause 12.1 (e) below.



- (d) Any UPSI of the Company shared by the Company or Company's authorized representatives or authorized agents in connection with ICRA's services hereunder shall be accompanied by a written notice specifying that such information is UPSI and ICRA shall treat such UPSI in compliance with Applicable Laws including but not limited to the SEBI (Prohibition of Insider Trading) Regulations, 2015, as amended. In case any information shared by the Company is not accompanied with such written notice stating that the shared information is an UPSI, ICRA shall not be obliged under the SEBI (Prohibition of Insider Trading) Regulations, 2015, as amended, to treat the same as an UPSI; provided, however, that in accordance with the SEBI (Credit Rating Agencies) Regulations, 1999 and relevant guidelines and circulars issued by the Reserve Bank of India ("RBI") and SEBI or any other regulatory authority from time to time, ICRA shall treat all non-public information of the Company shared with ICRA in connection with ICRA's services hereunder on a strictly confidential basis.
- (e) ICRA may aggregate and/or transform any information provided so that it cannot be associated with the Company and/or the Offer and publish, distribute or use such aggregated or transformed information as part of ICRA's general business activities to the extent the same is in compliance with the Applicable Laws.

12.2 Company's Confidentiality Obligations. The Company agrees to keep any non-public information with respect to the related monitoring activity(ies) disclosed by ICRA to the Company, confidential and not to disclose such information to any person or entity except: (i) to the Company's group companies, officers, directors, employees and agents; and (ii) as required by the Applicable Law, or at the request of any governmental authority having jurisdiction.

13. **DISCLAIMER**

13.1 Disclaimer of advice: ICRA is not: (a) providing an audit opinion or any financial, legal, tax, advisory, consultative or business services; or (b) advising on structuring, drafting or negotiating transaction documentation. The Company should take independent legal, tax, financial and other advice when structuring, negotiating and documenting transactions. The Company hereby agrees that neither the services provided by Monitoring Agency in terms of this Agreement nor any discussions with ICRA's employees constitutes advice on business operations.



- 13.2 Disclaimer of warranties: All information, including the monitoring services agreed to be provided hereunder and other communications provided by ICRA relating to the Company, this Agreement, the Offer, any issue, is provided "as is" and without representation or warranty of any kind; in particular, neither ICRA nor its agents make any representation or warranty, express or implied, as to the accuracy, timeliness, completeness, merchantability or fitness for any particular purpose of any such information or communication.
- 13.3 Not an 'Expert': A Monitoring Agency is neither construed to be nor acting under the capacity or nature of an 'expert' as defined under Section 2(38) of the Companies Act, 2013. The Monitoring Agency shall issue each Monitoring Agency Report in terms of this Agreement and SEBI ICDR Regulations solely in the capacity of a Monitoring Agency and the same shall not be construed to be an opinion of an expert, as in issuing such Monitoring Agency Report, the Monitoring Agency will rely on certificates, confirmations and representations of reliable stakeholders such as auditors, banks and other representatives of the Company.
- 13.4 Freedom of contract- The Monitoring Agency and/or its Affiliates shall be free to enter into other commercial transactions with the Company, including credit rating agency arrangement or other intermediary arrangement, provided the same is permitted under Applicable Laws. It is further clarified that each such arrangement will be considered mutually exclusive including the fee agreed for such services and other terms and conditions of such service/ arrangement, except as otherwise expressly set forth herein.
- 13.5 ICRA is an independent Monitoring Agency and may determine, apply and amend its approach, processes and procedures in its sole discretion from time to time provided the same are in line with the SEBI ICDR Regulations.
- 13.6 The Monitoring Report is intended for the jurisdiction of India only. The Report does not constitute an offer of services. Without limiting the generality of the foregoing, nothing in the Report is to be construed as the Monitoring Agency providing or intending to provide any services in jurisdictions outside India, where it does not have the necessary licenses and/or registration to carry out its business activities referred to above.
- 13.7 Access or use of the Report does not create a client relationship between the Monitoring Agency and the user.



14. STAMP DUTY

The Monitoring Agency will pay the stamp duty in relation to this Agreement, and prior to execution by the Monitoring Agency, this Agreement will be annexed to a stamp paper of appropriate value procured for this Agreement.

15. MISCELLANEOUS

15.1 Amendments

No modification or amendment to this Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing and duly executed by or on behalf of an authorized representative of both Parties.

15.2 Entire Understanding

These terms and conditions supersede and replace any and all prior contracts, understandings or arrangements, whether oral or written, heretofore made between any of the Parties and relating to the subject matter hereof, and as of the date hereof constitute the entire understanding of the Parties with respect to the subject matter hereof.

15.3 Benefit of Agreement

This Agreement shall be binding upon and inure to the benefit of each Party hereto and its successors and assigns. Nothing in this Agreement will give any Person, except a successor, any legal or equitable right, remedy or claim.

15.4 Severability

The provisions of this Agreement are severable. If any provision or part of any provision of this Agreement shall be determined to be void or unenforceable, then the validity and enforceability of the remainder of the Agreement will not be affected. Furthermore, any void or unenforceable provision will be replaced with a valid and enforceable provision that preserves, to the fullest extent possible, the same economic, business and other purposes as such void or unenforceable provision.



15.5 Waiver

Notwithstanding anything stated in this Agreement, the Parties to this agreement may, from time to time, or at any time, by mutual consent (in writing) waive such terms and conditions of this Agreement, so long as the same is not in contravention of the provisions of the SEBI ICDR Regulations or Applicable Law.

15.6 Notices

15.6.1. Any notice under this Agreement shall only be effective if it is in writing. Notices under this Agreement shall be sent to a Party at its address set out below:

In case of the Company:

Name: Signatureglobal (India) Limited

Address: 13th Floor, Dr. Gopal Das Bhawan, 28 Barakhamba Road, Connaught Place, New Delhi 110 001, India

Email: bothramr@signatureglobal.in

Attention: M. R Bothra

In case of the Monitoring Agency:

Name: ICRA Limited

Address: ICRA Limited, Building No. 8, 2nd Floor, Tower A, DLF Cyber City, Phase II, Gurgaon - 122002

Phone No.: +91 9717044688

Email: sunanda.agarwal@icraindia.com

Attention: Sunanda Agarwal ; Director – Business Development

15.6.2. Provided that a Party may change its notice details upon giving a 5 days' notice to the other Party of the change.

15.6.3. Any notice or other communication given pursuant to this Agreement must be in writing and (i) delivered personally, or (ii) sent by registered mail, postage prepaid, to the address of the Party specified above, or to such facsimile numbers/email IDs as may be designated in writing by such Party. All notices and other communications required or permitted under this Agreement that are addressed as provided in this Clause 15.6 will (i) if delivered personally or by overnight courier, be deemed given



upon delivery; and (ii) if sent by registered mail, be deemed given when received.

15.6.4. Any notice given under this Agreement outside of the business hours in the place to which it is addressed shall be deemed not to have been given until the start of the next period of business hours in such place.

15.7 Governing Law and Jurisdiction

This Agreement and any contractual or non-contractual obligations arising from or connected to it are governed by and construed in accordance with the laws of India and subject to the exclusive jurisdiction of the courts of New Delhi.

15.8 Force Majeure

Notwithstanding anything to the contrary in this Agreement, no Party shall in any event be liable for any failure or delay in the performance of obligations hereunder if it is prevented from so performing its obligations due to any act of god, flood, drought, earthquake, landslide, hurricane, cyclone, typhoon, pandemic/epidemic, famine, fire, explosion, riots or civil disturbance, war (whether declared or undeclared), act of public enmity, terrorist act, military action, lockdown declared by government or regulatory order/ notification, other action of government/ other authorities, court order, or industry-wide/region-wide/ nation-wide strike, lockout, work-to-rule action, go slow or similar labour action, general failure of electricity or other supply, technical failure, accidental or mechanical or electrical breakdown, computer/network failure or any reason which is beyond the control of such Party ("**Force Majeure Event**"); In such case, the Monitoring Agency may in its sole discretion continue with the services or suspend or terminate the services and/or this Agreement with no additional cost or liability to the Monitoring Agency; and in the event of suspension or termination of services and/ or this Agreement by the Monitoring Agency on account of a Force Majeure Event, the Monitoring Agency shall be entitled to receive the fees accrued for the services provided in accordance with this Agreement till the date of such suspension or termination.

15.9 Dispute Resolution

15.9.1. In the event any dispute, claim, differences arises out of or in relation to or in connection with the interpretation or implementation of this Agreement ("**Dispute**"), the Parties ("**Disputing Parties**") shall attempt in the first



instance to resolve such dispute through amicable negotiations between the Disputing Parties. If the Dispute is not resolved through amicable negotiations within seven (7) Working Days after commencement of such discussions (or such longer period as the Disputing Parties may agree to in writing) then either of the Disputing Parties may refer the Dispute to arbitration to be conducted in terms of the Arbitration and Conciliation Act, 1996, as amended (“**Arbitration Act**”) and as set out in Clause 15.8.2.

15.9.2. Arbitration shall be conducted as follows:

- (a) Any Dispute between the Disputing Parties arising out of or in connection with this Agreement shall be referred to or submitted for arbitration in New Delhi if the Disputing Parties fail to resolve such Dispute through consultations in terms of Clause 15.8;
- (b) The arbitration shall be conducted by a sole arbitrator to be appointed by mutual consent of Parties. In the event, the Parties are unable to appoint a sole arbitrator within fifteen (15) days from the date of the Dispute being referred to arbitration, the arbitration shall be conducted by a panel of three arbitrators (one to be appointed by the claimant, one to be appointed by the respondent and the third arbitrator to be appointed by the two arbitrators so appointed within fifteen (15) days of the receipt of the second arbitrator’s confirmation of his/her appointment. In the event that the claimant, on the one hand, or the respondent, on the other hand, fail to appoint an arbitrator, or the two arbitrators so appointed fail to appoint the third arbitrator as provided in this Clause 15.8.2(b), such arbitrator(s) shall be appointed in accordance with the Arbitration Act;
- (c) The arbitrator shall have the power to award interest on any sums awarded;
- (d) Notwithstanding the power of the arbitrators to grant interim relief, the Disputing Parties shall have the power to seek appropriate interim relief from the courts of New Delhi, India;
- (e) The arbitration award shall be final and binding on the Disputing Parties and the Disputing Parties agree to be bound thereby and to act accordingly;



- (f) The arbitrator may award to a Disputing Party that substantially prevails on the merits, its costs and actual expenses (including actual fees of its counsel);
- (g) The Parties shall bear their respective costs incurred in the arbitration unless otherwise awarded or fixed by the arbitral tribunal; and
- (h) The Disputing Parties shall co-operate in good faith to expedite, to the maximum extent practicable, the conduct of any arbitral proceedings commenced pursuant to this Agreement.

15.10 Assignment

Neither Party shall assign its respective rights and/ or obligations under this Agreement to any person without the prior written consent of the other Party.

15.11 Relationship

This Agreement shall not be deemed to constitute a partnership or joint venture or agent-principal relationship between the Parties. This Agreement will not be deemed to create any fiduciary relationship between the Parties. It is agreed that the Parties are independent entities engaged in the conduct of their own businesses and that this Agreement is being entered into on a principal-to-principal basis.

15.12 Effectiveness of Agreement

This Agreement shall be effective on and from the date first hereinabove written as the date of execution and shall be in force till 100% of the Net Proceeds are utilized in accordance with Clause 2.1 of this Agreement and the Prospectus or till the termination hereof as per the provisions of this Agreement.

15.13 English Language

This Agreement and all documents to be furnished or communications to be given or made under this Agreement shall be in the English language.



IN WITNESS WHEREOF, this Agreement has been executed by the parties or their duly authorised representatives on the day and date first hereinabove mentioned:

SIGNED ON BEHALF OF ICRA LIMITED

Name: Sunanda Agarwal

Title: Director – Business Development

IN WITNESS WHEREOF, this Agreement has been executed by the parties or their duly authorised representatives on the day and date first hereinabove mentioned:

SIGNED ON BEHALF OF SIGNATUREGLOBAL (INDIA) LIMITED

Name: Ravi Aggarwal

Title: Managing Director



SCHEDULE A
Monitoring Agency Fee

Fee Amount for each year	Initial monitoring fee for 1 st Year- `9,00,000 + GST Annual Surveillance Fee- `9,00,000 + GST
Frequency	Annually
Renewal due on	Annual
To be paid within	1 st year upfront, subsequent at beginning of year

Invoicing details:

- (i) Billing Contact name: Preetika Singh Johar
- (ii) Designation: Deputy General Manager
- (iii) Department: Finance
- (iv) Mailing Address: Ground Floor, Tower-A, Signature Tower, South City-1, Gurugram, Haryana -122001
- (v) Telephone: +91 9971843003
- (vi) E-mail Address: mailto:preetika.singh@signatureglobal.in
- (vii) Permanent Account No: AACCR3807M
- (viii) Tax Deduction Account Number: AACCR3807M

Invoice Instructions: The locations of supplier of services and recipient of services for this Agreement under GST are as below:

Location of supplier of services	Location of recipient of services
<p style="text-align: center;">ICRA Limited</p> <p>Address: Building No. 8, Tower A, 2nd Floor, DLF Cyber City, Phase II Gurugram - 122002</p> <p>City: Gurugram</p> <p>State: Haryana</p> <p>GSTIN.: 06AAACI0218B1ZG</p> <p>PAN: AAACI0218B</p>	<p style="text-align: center;">Signatureglobal (India) Limited</p> <p>Address: Ground Floor, Tower-A, Signature Tower, South City-1-122001</p> <p>City: Gurugram</p> <p>State: Haryana</p> <p>GSTIN.: 06AACCR3807M1Z9</p> <p>PAN: AACCR3807M</p> <p>TAN: DELR12518C</p>